

Protect Your Info: Stay Secure with STAR Financial Credit Union

At STAR Financial Credit Union, your security is our priority.

STAR Financial Credit Union will never call, email, or text asking for your online banking password, debit card number, or PIN. For your security, please do not share this information. Follow these simple tips to protect your personal and financial information.

1. Strong Passwords are Key

A strong password is the first line of defense against unauthorized access to your accounts. Be sure to create unique passwords and avoid using guessable information such as your name, birthdate, and “password”.

2. Protect Your Devices

Always use a screen lock or password on your phone or computer and be cautious about downloading apps or software from untrusted sources.

3. Monitor Your Accounts Regularly

Stay proactive by keeping an eye on your accounts for unusual activity. The sooner we know about any suspicious activity, the quicker we can help resolve it!

4. Secure Your Wi-Fi Network

Avoid using public Wi-Fi for banking or financial transactions. If you must use Public Wi-Fi, consider using a Virtual Private Network (VPN).

5. Beware of Phishing Scams

Phishing is a type of fraud where attackers impersonate legitimate organizations (like us!) to steal your personal information. These attacks often come through email, phone calls, or text messages. Here is how to recognize phishing attempts:

- Look for urgent messages that ask for personal information, such as passwords, account numbers, or Social Security numbers.
- Check for suspicious links or attachments. Don't click on them!
- Verify the sender's email address or phone number. Official communications from us will always come from a trusted source.

Tip: When in doubt, always contact us directly using the phone number or email on our website.

Stay Informed, Stay Safe

We are committed to providing you with the resources and information you need to stay safe online and offline. By following these simple security practices, you can protect yourself and your financial information from potential threats. For more information or if you have any questions about security, don't hesitate to reach out to us. Together, we can ensure that your financial future is safe and secure.